

FOR IMMEDIATE RELEASE

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NEW TECHNOLOGY FOR MORE EFFECTIVE SERVICE

SAMS

Social Assistance Management System

North Bay, ON – On November 6, 2014, Ontario Works will be implementing new technology, known as SAMS, to complete applications and issue benefits for people receiving social assistance.

The District of Nipissing Social Services Administration Board (DNSSAB), which administers Ontario Works benefits for citizens in the District of Nipissing, wants all social assistance recipients to know that income support and benefits will continue to be delivered on time.

“This is great news as it will create more effective services and efficiencies for staff and clients,” says Bonnie Kraemer, Director of Social Services with the DNSSAB. “While we don’t anticipate any issues, we ask for everyone’s support and patience as we move from the old system to the new one.”

If you are receiving benefits from Ontario Works please watch for mail outs that will be arriving shortly explaining the changes.

ABOUT US

The District of Nipissing Social Services Administration Board is responsible for the delivery of social services, such as Ontario Works, Childcare related programs, Social Housing and Emergency Medical Services/Land Ambulance throughout the District of Nipissing.

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